## MAIL SPOKEN HERE September 2022

## The electronic newsletter from the USPS Headquarters - Industry Engagement \& Outreach team - summarizing recent USPS news and developments

## Acting VP Named - Scott Raymond to Oversee Atlantic Area

Scott Raymond, Atlantic Area's acting vice president

Scott Raymond has been named Atlantic Area's acting vice president, effective Oct. 1.

Raymond will oversee 12 districts, 128,000 employees, 8,600 Post Offices and more than 35 million delivery points. He served most recently as Atlantic Region's senior logistics director, a post he held since March 2021.

He began transitioning to his new role on Aug. 29 with the help of Atlantic Area Vice President Sal Vacca, who is retiring.

Raymond has held numerous leadership positions at USPS, including operations support manager for the former Capital Metro Area,
 Atlantic District manager and Mid-Carolina senior plant manager.

He began with USPS as a mail processor at the Dulles Processing and Distribution Center in Sterling, VA, in 1993. He is a veteran of the U.S. Navy.

Source: USPS News Link - Washington, DC

## Ready to Deliver - Holiday Prep Reflects Strategic Investments

The Postal Service will be able to process nearly 60 million packages a day during the peak holiday season this year.

The Postal Service has made critical investments in personnel, technology, and its network footprint in advance of the 2022 holiday season.

Preparations began in January and build on the investments and organizational strategy

improvements made ahead of the successful 2021 holiday mailing and shipping season. These measures are part of Delivering for America, the Postal Service's 10-year strategic plan.
"Successfully delivering for the holidays is a cornerstone of our Delivering for America 10-year plan," said Postmaster General Louis DeJoy. "Thanks to the 655,000 women and men of the Postal Service, recent investments, and operational precision improvements, we are ready to be the most used delivery provider this holiday season."

The peak season preparations include:

- Converting 100,000 part-time employees to full-time career employees since January 2021, including 41,000 who have been converted since January 2022.
- Hiring an additional 28,000 peak season employees, with aggressive hiring efforts continuing.
- Expanded capacity and processing to nearly 60 million packages every day this holiday season, compared with 53 million in 2021.
- Deploying 249 new package processing machines across the nation since January 2021, including 137 that have been installed this year.
- The addition of 8.5 million square feet across 52 annexes and facilities. These facilities are strategically located throughout the nation to augment space shortages at existing postal facilities.
- Having 222,682 fleet vehicles ready to deliver for the holidays. To handle holiday package volume, 1,900 additional trailers have been leased for the peak season. Additionally, precision in USPS processing operations enables trucks to leave on time and mail and packages to get to destinations in a quicker and more cost-effective manner.
- The addition of new technology, including more than 6,000 computer tablets that have been deployed on workroom floors to better equip processing and delivery supervisors with tracking and move mail and packages expeditiously.
- As USPS prepares for the holiday peak season, service performance across all mail categories is strong and steady. On average, it takes just 2.4 days for a mailpiece or package to be delivered across the postal network.

Source: USPS News Link - Washington, DC
Robotext Invasion - Rising Cyberthreat Targets USPS, Consumers

A text message appearing to come from USPS asking to confirm a delivery is a scam known as a robotext.

If you suddenly receive a text message from USPS urging you to confirm the delivery of a parcel, it is probably a robotext from an online criminal. Like smishing, robotexts are text messages that appear to come from reputable companies but are actually sent by scammers trying to con recipients into revealing bank account details, credit card numbers and other financial information.


Urgent messages that appear to come from USPS or other delivery companies are a "common lure." Like robocalls, texts can be spoofed to mask the originating number and make it appear that the text is coming from a number the recipient trusts, according to the Federal Communications Commission, which tracks online scams.

Often originating outside of the United States, robocalls have become less effective for scammers because of a federal law, crackdowns by phone companies and call-blocking technology. Consequently, scammers have shifted to text messages, which consumers generally view as more trustworthy. In July 2022, consumers were inundated with more than 12 billion robotexts or 44 text messages for every individual in the United States, according to RoboKiller, a spam-blocking app developer.

Here's how to avoid robotext cons:

- Don't click. If you do not recognize a number, do not click on the link in the text.
- Don't respond. Send robotexts to SPAM (7726), a centralized spam-reporting service used by wireless carriers, or spam@uspis.gov, then delete them.
- Call directly. Contact the company to confirm whether they sent a text request.
- Look for misspellings. Fake messages often have spelling or grammar errors.
- Block or filter the number. Block the sender's number or filter messages by known and unknown senders.

Source: USPS News Link - Washington, DC

## Personal Prep - Do you have an Emergency Kit at Home?

During National Preparedness Month, the Postal Service is encouraging employees and customers to put together an emergency supply kit for their homes.

Such a kit is a collection of basic items to meet the needs of your family - including pets - for at least 72 hours.

These items should be packed in a portable container, such as a plastic bin or duffel bag, in the event you need to evacuate. Everyone in your household should know where the kit is kept.

At minimum, experts recommend that an emergency supply kit has the following:

Experts recommend keeping a supply kit on hand for emergencies.


- One gallon of water per person, per day.
- Nonperishable, easy-to-prepare food.
- Medications and any needed medical items.
- Battery-powered or hand-crank radio, flashlight, and extra batteries.
- First-aid supplies.
- Moist towelettes, garbage bags and plastic ties (for personal sanitation).
- Wrench or pliers (to turn off utilities).
- Cellphone with chargers and a backup battery.
- Copies of personal documents (medication lists and pertinent medical information, proof of address, deed or home lease, passports, birth certificates, insurance policies); and
- Any other items that may be needed by family members and or pets.

Stay safe out there.
Source: USPS News Link - Washington, DC

## Handwriting Hackers - Remote Encoding Center Stars in YouTube Video

The Postal Service facility responsible for deciphering illegible handwritten addresses from across the nation has a growing fan base. Millions of viewers have learned what it takes to get mail delivered to the right place since the USPS Remote Encoding Center, known as the REC, in Salt Lake City opened its doors to British YouTuber Tom Scott.

The nearly eight-minute video, filmed July 8, recently hit more than 3.7 million views on YouTube, as of the date this story was published.
"It's one of the most popular videos I've made in the past year. Something about it seems to have resonated with both my audience and the wider world," Scott said.

Scott has made more than 600 educational videos for his YouTube channel. He learned about the REC, which receives digital images of letters and packages with illegible addresses from across the United States, from one of his viewers.

During the video, Scott receives a tutorial from REC Manager Ryan Bullock using "demonstration mail" composed of envelopes and addresses that REC keyers use for training. Bullock also showcases the special keyboard used for their digital detecting and talks about the history of REC facilities.

Bullock, who serves as Scott's tour guide throughout the video, has worked for USPS since 1997 - when there were 55 REC facilities. The Salt Lake City location, which has just over 800 employees, is the only remaining REC. It is open every day of the year, with shifts around the clock.

Ninety-nine percent of the letters that USPS handles can be sorted electronically. Images of the 1 percent that can't be read by sorting machines are sent to the REC. Technology advances and a decrease in handwritten addresses have resulted in only 1.2 billion images a year needing to be keyed manually, compared with 19 billion in 1997, Bullock explains in the video.
"The employees at the REC do amazing work," said Mike Barber, processing, and operations vice president. "I'm glad to see that so many people are fascinated by — and appreciative of — that work after they learn about it."

Bullock said that the REC has received an increase of interested visitors seeking to tour the facility since Scott's video appeared on YouTube. While the REC has received recent increased attention, this isn't its first 15 minutes of fame. The facility has also been showcased in TV news reports, including a "Today" segment in 2015.

Source: USPS News Link - Washington, DC
Holiday Kickoff - Operation Santa gets Earlier Start

USPS Operation Santa allows people and organizations to adopt letters to Santa Claus and anonymously fulfill holiday wish lists from children and others who are less fortunate.

The most wonderful time of the year has received a jump start.
The USPS Operation Santa program began accepting letters from people in need on Sept. 15 - six weeks earlier than last year.

The Postal Service made the announcement at the stamp dedication celebrating the new Holiday Elves stamps in North Pole, AK. Michael Elston, secretary of the Postal Service Board of Governors, led the ceremony.
"We know this is earlier than usual, but we're pretty excited to get the season started and we know kids around the country are eager
 to write to Santa, using these stamps on the envelopes," Elston said.

The 110-year-old program provides an online channel where people can safely and securely help children and families have a magical holiday when they otherwise might not have the means. Individuals can adopt letters to Santa and send gifts anonymously.

Last year, letters could be sent beginning Nov. 1. Thousands of letters were received by the time the website, USPSOperationSanta.com, opened for letter adoption on Nov. 29, 2021. However, only 2,500 letters contained the information necessary to be posted and those letters were all adopted within 10 minutes of the site opening.

The Postal Service is hoping the extra time to send letters this year will result in many more letters available to adopt on opening day, Nov. 28.

USPS Operation Santa letters are opened and reviewed, and personal information is redacted, before they are uploaded for adoption by employees, customers, and others.

Letter writers must include a first and last name and a complete return address (street address, apartment number if applicable, city, state and ZIP Code). The envelope must have a postage stamp on it to travel through the Postal Service network.

Letters should be addressed to: Santa Claus, 123 Elf Road, North Pole 88888.
Source: USPS News Link - Washington, DC

## Leaving her Mark - How Queen Elizabeth II's Death Affects Royal Mail



A Royal Mail post box bearing the EIIR royal cypher of Queen Elizabeth II.
The passing of Queen Elizabeth II, who reigned for 70 years, will soon alter the United Kingdom's stamps and mailboxes.

Elizabeth's death, at the age of 96 on Sept. 8, will change the face of the United Kingdom's stamps, which will soon bear a profile image of its new monarch, King Charles III.

Stamps bearing the late queen's image will temporarily remain valid for use, Royal Mail confirmed in a statement.
According to Royal Mail, "These include definitive stamps regular 'everyday' stamps - and special stamps. As previously announced, following the introduction of barcodes to everyday stamps, these stamps remain valid until the end of January 2023."

Additionally, Royal Mail said all special stamps previously announced will be issued, although the launch dates for some could now change.

However, the more than 100,000 Royal Mail post boxes that bear Elizabeth's royal cypher, EllR, will not be removed. Post boxes already in production or being prepared for installation will also retain the insignia for Queen Elizabeth II.

A royal cypher is unique to each reigning monarch and consists of the first letter of their name, regnal number (if they have one) and the letter " R ," which stands for "rex" - the Latin word for king - or "regina," the feminine form of "rex." For example, there are post boxes with King George VI's GVIR cypher. George VI was the father of Elizabeth and reigned from 1936 until his death in 1952. There are post boxes bearing VR for Queen Victoria, who reigned from 1837 until 1901, that remain in use today.

Throughout her lifetime, Elizabeth was an avid philatelist and stamp subject. Her personal stamp collection was valued in 2019 at 100 million British pounds or about $\$ 129$ million. Royal Mail has a gallery titled "A Life in Stamps" in honor of Elizabeth on its website.

Source: USPS News Link - Washington, DC

## National PCC Week - September 19 through 23, 2022



Postal Customer Councils (PCCs) are postal sponsored organizations with a mission to foster a close working relationship between USPS and commercial mailers. A cornerstone of PCC success is the networking and education that takes place at their local events. Each year, PCC Week creates opportunities to hear from postal and industry leaders at the local level about USPS business strategies and best practices in the mailing and shipping industry.

This year, PCC Week returned to in-person events for the first time in three years, with participation from 95 PCCs around the nation. The programs reignited the deep connections that define the PCC network and the important partnership between USPS and industry members who share a common goal - achieving success in today's competitive marketplace. 2022 PCC Week took place September 19-23 and continued with the theme presented by the National Postal Forum earlier this year - "Facing the Future Together." PCCs provided informational updates on the Delivering for America Plan, USPS products and services, and the future of USPS and PCCs.

The highlight of PCC Week was Postmaster General/Chief Executive Officer Louis DeJoy speaking in Jacksonville, FL, at a joint event hosted by the Northeast Florida PCC, winner of the PCC of the Year Large Market Award in 2019. Additionally, his keynote message was provided in a prerecorded video for PCCs to present at their events. Event programming for PCCs also included a keynote speaker from USPS Headquarters (Area/District leadership spoke where applicable), PCC Awards were recognized locally, and NPF raffles took place that provided a free registration to the 2023 National Postal Forum which takes place in Charlotte, NC, May 21 -24, 2023.

To find future PCC events at the location of your choice, visit our interactive map for more information. For additional information about PCCs contact us directly at: pcc@usps.gov

Source: IE\&O PCC team


## Trucking: The View from the Road

The National HQ PCC Program Office will be hosting a webinar on Trucking: The View from the Road on Wednesday, October 12, 2022, at 2:00 PM EDT with guest speaker, Rebecca Brewster, President and Chief Operating Officer of the American Transportation Research Institute.

Supply chain issues continue to capture headlines, making it more critical than ever to understand the challenges faced by the trucking industry. From workforce issues to equipment shortages, the trucking industry faces a number of headwinds in delivering the nation's freight. Rebecca will share the industry's top concerns and how research is helping fleets address these challenges.

You don't want to miss this insightful webinar. So, please join us by using the information below:

## Join Zoom Meeting

Phone one- US: $+15033361236,, 1604660289 \#,,,,{ }^{*} 279898 \#$ or $+1952-229-5070,, 1604660289 \#, \ldots,{ }^{*} 279898 \#$ tap:

Meeting https://usps.zoomgov.com/j/1604660289?pwd=UVRYcVhwVkdRVnRLZXUxdjNpMTNYQT09
URL:
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Meeting ID: 1604660289
Passcode: 279898
Source: PCC Alert dated Sept 15

## Outbound Addition - Returns, Sent Packages now Part of Informed Delivery

The Postal Service has added USPS Returns and customer-sent packages to the Informed Delivery daily digest email.

The email's new Outbound section includes packages that have been mailed by the customer through USPS when those packages are within three business days of their expected delivery date.
"This value-added enhancement will provide customers the convenience of monitoring their return and outbound packages via Informed Delivery, just as they do with incoming packages today," said Bob Dixon, production technology innovation director.

Informed Delivery is a free feature that allows consumers to digitally preview their incoming mail and manage their package delivery from computers, smartphones, and other devices.

Source: USPS News Link - Washington, DC
From out to in - USPS Taking Back Air Cargo Functions in AZ, AK

The Postal Service is resuming terminal handling services, a function that has been outsourced for decades, at two sites this year.


Employees at the West Valley Processing and Distribution Center in Phoenix prepare mail that is being shipped by air.

This move will create 53 new craft positions and additional supervisory positions.

Terminal handling services prepares inbound and outbound mail being shipped by air through the FedEx network for processing by USPS facilities.

The West Valley Processing and Distribution Center in Phoenix began terminal handling services in Aug. Anchorage, AK, will follow later this year.
"The insourcing will create additional work for USPS employees and most importantly will provide stability in providing consistent and reliable service, a core component of the Delivering for America plan," said Robert Cintron, vice president of logistics for the Postal Service.

Cintron praised the work of the USPS Logistics team led by Erika Ramirez, Western Division logistics director, for providing the framework for further expansion to other sites around the country in the coming years.

Source: USPS News Link - Washington, DC
New Stamps - Release Date, Location Updates
Across the Universe - Stamp Celebrates Webb Telescope

The James Webb Space Telescope stamp's main image is a digital depiction of the telescope's makeup.

The James Webb Space Telescope plays the starring role on the latest Forever stamp released by the Postal Service.

The engineering marvel, a collaborative effort between NASA and the European and Canadian space agencies, was launched from French Guiana in South America.


It is the largest and most sensitive telescope ever deployed, designed to pick up infrared vestiges of the formation of the first stars and galaxies more than 13.5 billion years ago. The telescope orbits the sun roughly a million miles from Earth, operating at temperatures as low as minus 370 degrees Fahrenheit. Derry Noyes, a USPS art director, designed the stamp using an existing illustration by James Vaughan and an image provided by NASA and the Space Telescope Science Institute.

The main image is a digital depiction of the telescope's makeup: a 21-foot primary mirror composed of 18 hexagon-shaped gold-coated mirrors, and a much smaller secondary mirror supported by three struts.

Below those are the computers and technology that keep the telescope functioning, a solar array to provide power and a solar shield.

The James Webb Space Telescope stamps are available in panes of 20 at Post Offices and usps.com.

Source: USPS News Link - Washington, DC


Holly Jolly Frivolity - USPS to Release Holiday Elves Stamps

The stamps depict four elves cheerfully working on an assembly line filled with good things like presents and candy.

Santa's helpers take center stage with the Postal Service's latest Forever stamps, Holiday Elves, issued on Sept. 15.

The whimsical stamps depict four of Santa's helpers cheerfully working on an assembly line filled with good things like presents and candy. No lumps of coal are in sight.

The stamps are se tenant, which means they work together as a single scene or as individual images.

The design and color palette - largely teal, turquoise, red and white - have a retro, mid-20th-century feel that adds to the playful spirit.

Artist and designer Don Clark sketched the illustrations by hand and then finished the images digitally. Antonio Alcalá was art
director.
The stamps come in booklets of 20 and will be available at Post Offices and at usps.com.

Source: USPS News Link - Washington, DC

## 'Virgin and Child' - Stamp Showcases 16th-Century Painting

The stamp is based on "Virgin and Child," a 16 th-century painting.

The Postal Service released a stamp featuring "Virgin and Child," a 16thcentury painting, on Sept. 22.

The painting was created by an unidentified Florentine artist known as the Master of the Scandicci Lamentation.

The image depicts the Virgin Mary gazing downward at the infant Christ, one of her arms holding him protectively at his waist, the other tenderly touching his arm. The Christ child turns his head to look out of the frame to the left.


The "Virgin and Child" painting is part of a collection at the Museum of Fine Arts, Boston.
Greg Breeding, a USPS art director, designed the stamp, which is available at Post Offices and usps.com.

Source: USPS News Link - Washington, DC

## Mailers Technical Advisory Committee (MTAC)

The Postmaster General's Mailers Technical Advisory Committee (MTAC) is a venue for the United States Postal Service ("Postal Service") to share technical information with mailers. It's also a great way to receive mailers advice and recommendations on matters concerning mail-related products and services, to enhance customer value and expand the use of these products and services for the mutual benefit of mailing industry stakeholders and the Postal Service. Don't hesitate, reach out and get acquainted with MTAC today.

Check out our Web Site for more information at: https://postalpro.usps.com/mtac
Or for further information please contact the MTAC Program Manager at MTAC@usps.gov.
Upcoming Events...

## Quarterly MTAC Meeting

October 25-26, 2022
For information contact: MTAC@usps.gov
*Proposed MTAC dates for 2023:

- Jan 31-Feb 2, 2023
- March 28-30, 2023
- July 18-20, 2023
- $\quad$ October 17-19, 2023
*Preliminary 2023 MTAC meeting schedule; schedule will be finalized in October 2022
*Preliminary 2023 MTAC meeting schedule does not confirm PMG or ELT participation
*All MTAC 2023 meetings are scheduled to take place at USPS HQs, with evening receptions on Tuesday meeting dates


## And now, a Quick Glance Forward Welcome to October

October in other languages after the number 8:
In German and Danish, it's Oktober. In French, Octobre. In Italian, Ottobre. In Spanish, Octubre. In Swahili, Oktoba. In Albanian, October is known as Tetor. You guessed it. Albanian for 8? Tetë.

The anglo-saxons had a different name for October, calling it Wintirfyllith. This name refers to October having the first full moon of the winter season. In early Germanic, October was known as Weinmond, meaning wine month. This must have been before Oktoberfest!

October is known as the best harvesting month for many crops including apples, carrots, corn, grapes, onions, potatoes and squash. Oh, and obviously pumpkins too!

The leaves are also very stunning. The changing of the leaves is one of the most spectacular events of October. In the United States, people travel to the northeast where large swathes of maples, birches and poplars turn from green to dazzling reds, yellows and oranges.

The World Series of Major League Baseball always starts in October. The first World Series took place on October 1st, 1903, with the Boston Americans winning it all. The most recent World Series began on October 26th, 2021 with the Atlanta Braves winning their 4th championship. Who will it be this year?

Of note: October 2nd is International Coffee Day. October 8th is National Kick Butt Day. October 15th is National Grouch Day. And October 29th is National Cat Day. Not to mention, October $31^{\text {st }}$ is Halloween!! Here's hoping everyone has a safe and very happy October!

## Thanks for Reading and Happy Halloween!

## Federal Register Notices:

## Published in the Federal Register Sept 29, 2022

Privacy Act of 1974; System of Records (Doc \# 2022-21101)
AGENCY: Postal Service
ACTION: Notice of modified systems of records.
SUMMARY: The United States Postal Service ${ }^{\circledR}$ (Postal Service) is proposing to revise a Customer Privacy Act System of Records (SOR). These modifications are being made to support an initiative to identify population mobility trends in the aggregate.

DATES: These revisions will become effective without further notice on October 31, 2022, unless in response to comments received on or before that date result in a contrary determination.

FOR FURTHER INFORMATION CONTACT: Janine Castorina, Chief Privacy and Records Management Officer, Privacy and Records Management Office, 202-268-3069 or privacy@usps.gov.

## Negotiated Service Agreements:

International Product Changes-International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International \& First-Class Package International Service Agreement:

International Product Changes-International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International \& First-Class Package International Service with Reseller Agreement:

International Product Changes-International Priority Airmail, International Service Air Lift, Commercial ePacket, Priority Mail Express International, Priority Mail International \& First-Class Package International Service with Reseller Agreement:

International Product Changes-Priority Mail Express International, Priority Mail International \& Commercial ePacket Duty and Tax Chargeback Agreement:

International Product Changes-Priority Mail Express International, Priority Mail International and FirstClass Package International Service Agreement:

International Product Changes-Priority Mail Express International, Priority Mail International, FirstClass Package International Service and Commercial ePacket Agreement:

International Product Changes-International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International \& First-Class Package International Service with Reseller Agreement:

International Product Changes-International Priority Airmail Agreement:

International Product Changes-Competitive Multi-Service Commercial Contracts 1:

Product Changes-Priority Mail Express, Priority Mail, First-Class Package Service and Parcel Select
Service Negotiated Service Agreements: 9/21/2022 - (Doc\# 2022-20448), 9/21/2022 - (Doc\# 202220464), 9/21/2022 - (Doc\# 2022-20445), 9/21/2022 - (Doc\# 2022-20459), 9/21/2022 - (Doc\# 202220461), 9/21/2022 - (Doc\# 2022-20452), 9/21/2022 - (Doc\# 2022-20446), 9/21/2022 - (Doc\# 202220455), 9/21/2022 - (Doc\# 2022-20457), 9/21/2022 - (Doc\# 2022-20456), 9/21/2022 - (Doc\# 202220462), 9/21/2022 - (Doc\# 2022-20463), 9/28/2022 - (Doc\# 2022-21058), 9/29/2022 - (Doc\# 202221052), 9/29/2022 - (Doc\# 2022-21061), 9/29/2022 - (Doc\# 2022-21072), 9/29/2022 - (Doc\# 202221079), 9/29/2022 - (Doc\# 2022-21051), 9/29/2022 - (Doc\# 2022-21053), 9/29/2022 - (Doc\# 202221059), 9/29/2022 - (Doc\# 2022-21078), 9/29/2022 - (Doc\# 2022-21054), 9/29/2022 - (Doc\# 202221062), 9/29/2022 - (Doc\# 2022-21070), 9/29/2022 - (Doc\# 2022-21076), 9/29/2022 - (Doc\# 202221048), 9/29/2022 - (Doc\# 2022-21074), 9/29/2022 - (Doc\# 2022-21075), 9/29/2022 - (Doc\# 202221077), 9/29/2022 - (Doc\# 2022-21071), 9/29/2022 - (Doc\# 2022-21060), 9/29/2022 - (Doc\# 202221064)

Product Changes-Priority Mail Express, Priority Mail and First-Class Package Service Negotiated Service Agreements:

Product Changes-Priority Mail Express, Priority Mail and First-Class Negotiated Service Agreements: 9/29/2022 - (Doc\# 2022-21045)

Product Changes-Priority Mail Express and Priority Mail Negotiated Service Agreements:

Product Changes-Priority Mail Express Negotiated Service Agreements:

Product Changes-Priority Mail Negotiated Service Agreements: 9/8/2022 - (Doc\# 2022-19439), 9/21/2022 - (Doc\# 2022-20443), 9/21/2022 - (Doc\# 2022-20454), 9/21/2022 - (Doc\# 2022-20453)

Product Changes-Priority Mail and First-Class Package Service Negotiated Service Agreements: 9/21/2022 - (Doc\# 2022-20447)

Product Changes-Priority Mail, First-Class, and Parcel Select Negotiated Service Agreements:

# Product Changes-Priority Mail and Parcel Select Negotiated Service Agreements: <br> Product Changes-First-Class Package Service Negotiated Service Agreements: <br> Product Changes-Parcel Select Negotiated Service Agreements: 9/29/2022 - (Doc\# 2022-21049) <br> Product Changes-Parcel Select and Parcel Return Service Negotiated Service Agreements: <br> Product Changes-Parcel Return Service Negotiated Service Agreements: 

Postal Bulletins:
Postal Bulletin 22607 dated 9/22/2022

POLICIES, PROCEDURES, AND FORMS UPDATES<br>Manuals<br>DMM Revision: FSS Scheme Preparation Discontinued

## Postal Bulletin 22606 dated 9/8/2022

POLICIES, PROCEDURES, AND FORMS UPDATES
Manuals
IMM Revision: Individual Country Listing for Australia
IMM Revision: Individual Country Listing for Ukraine
IMM Revision: IPA and ISAL Mail Preparation and Labeling Changes

## Handbooks

Handbook EL-802 Revision: Executives' and Managers' Safety and Health Program and Compliance Guide

## Additional Resources:

FRN: Federal Register Notices
PB: Postal Bulletin
PE: Postal Explorer is a mailer's resource for all information contained in the Domestic Mail Manual (DMM), International Mail Manual (IMM), Publication 52, Hazardous, Restricted, and Perishable Mail.
PostalPro: PostalPro is a mailer's resource for other information (i.e., Mailing and Shipping, Operations, Industry Forum, Certifications, Resources).

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